

PURCHASE CONDITIONS - THEEXTREMECOLLECTION.COM

The Legal Notice published on this website identifies the owner according to what is established in the Art. 10 of the Law of Services of the Information Society and Electronic Commerce and contains information on the personal data protection policy.

The products offered on this page are intended for consumption, so the sales contract is completed at the time the customer issues express confirmation of his/her order. For this reason, THE EXTREME COLLECTION, S.L., recommends reading the notice in its legal entirety and the general conditions before accepting the order.

This contract is created within the legal framework established for Online ECommerce by the law 34/2002 on Services of the Information Society and ECommerce, having taking into account Law 7/1996, of January 15, on the regulation of retail trade, Law 7/1998, of April 13, on general contracting conditions, Royal Legislative Decree 1/2007, of November 16, which approves the revised text of the General Law for the defense of consumers and users and Law 3/2014, of March 27. The contracting conditions are as follows:

1.- Characteristics of the products and availability.

The characteristics of the products offered on this site appear on the screen next to their visual identification.

All orders are subject to the availability of the products. If at the time of issuance of the order we detect that there are no stocks in our warehouses of any of the products included in it, THE EXTREME COLLECTION, S.L. will try to locate the garment. If this is not possible, the customer will be notified immediately. In addition, the amount of the item collected and not sent will be paid in the following days to the client, by the same means of payment used in the purchase.

2.- Prices.

The current prices that appear on the website at the time of the formalization of the order. The price of the products is detailed next to each of these. The VAT is included, this will be broken down later in the purchase process.

3.- Languages in which the order can be made.

Spanish.

4.- Steps to follow to place orders.

i. Select the product: The Client who wishes to purchase a product offered through the website must choose a category (jackets, shirts, t-shirts, etc.), view the product, enlarge the photo, see the detail and the back of the product, composition, available sizes, reference

and price. If the product is on the waiting list, one of our agents will contact you to inform you of dates and availability. When selecting the garment, color and size you must click the button "Add to Cart". The Client may continue selecting other products that he wishes through the website. These products will be included in the "Shopping Cart". The Customer can continue with the purchase process until they have selected all the products they wish to order through the website.

ii. My basket/Products: Once all the products have been selected, the Customer can click on the button "My basket" and a summary of the order will be shown. In this summary we will detail the name of the selected products, with their corresponding image, as well as the unit price, the quantity, the purchase subtotal and the total of the purchase including taxes. In case the customer wants to continue buying, they must click on the tabs of the products of your interest, following the same previously detailed process. Otherwise, they can finalize their order clicking the button "Process order".

iii. Placing an order: The Client must verify and fill in the billing information related to the order (Name and surname, address, city, State / province, Postal Code, Country, Telephone, etc). The Client who has already registered their shipping data previously, they will not have to fill in this information. Otherwise, before confirming the payment information, you must include the shipping information, as well as billing information. Once this information has been completed, you can click on the "Confirm" button.

iv. Shipping method: This screen reports the shipping costs.

v. Payment information: When the Client clicks on continue we will refer to the payment method. The website offers the client the option of choosing a form of payment by credit card, VISA, MasterCard, as well as 4B debit card or 4B Maestro (which implies an automatic charge), or PayPal System. You must notify TEC, of any improper or fraudulent charges on the card used for purchases, via email or phone, in the shortest time possible so that TEC can take the appropriate steps. Additionally, suppliers or issuers of these means of payment can adopt anti-fraud measures, which entail the rejection of certain types of operations. TEC is not responsible for the application of this type of security.

vii. Review of the order: Before passing to the next step, the Client can, before validating the order, view a summary of the order. Before proceeding with the payment, all the data is exposed so that the Client can check them or, if applicable, modify them in going back to the previous step.

vii. Order confirmation: Once the order is confirmed, the confirmation is shown to the Customer upon receipt of the order. The order will be processed once TEC receives the confirmation of payment of the order according to the form chosen by the Client.

viii. After the purchase process, the Customer will receive an email with the information related to the order (order number, products purchased, deadlines delivery and information on shipping costs).

ix. The customer will receive the purchased products at the established address, according to the delivery terms established on this website.

5.- Track the order.

Once the order has been placed, it will be archived so that it can be accessible through the Internet until your delivery has been made.

6.- Confirmation of Receipt of the Order.

Every time the company receives an order, a confirmation email is sent of reception within 24 hours of receiving it, except in the event that it is received on holidays or weekends, the confirmation will be sent the business day following the reception.

7.- Payment methods.

THE EXTREME COLLECTION, S.L. has several ways to accept order payments. Every one of them with very high security standards to ensure payment with confidence. The payment of the products will be made through any of the forms indicated below:

- Payment by credit card. Visa, or MasterCard. The customer can choose a payment by credit card, so that the operation will be confirmed at the moment in which the order is placed.
- Payment with paypal. The user is aware that payment by this means implies the Acceptance of Paypal privacy conditions, unrelated to those of this website.

8.- Right of withdrawal.

In accordance with the provisions of the General Law for the Defense of Consumers and Users, the client will have the right to withdraw from the contract for a period of 14 calendar days without need to indicate justification, except legal exception.

The withdrawal period will end within 14 calendar days from the day of the conclusion of the contract. To exercise the right of withdrawal, the client must notify their decision to withdraw from the contract through an unequivocal statement (for example, a letter sent by post, fax or email). You can use the model form withdrawal listed below, although its use is not mandatory. Both the email and the correspondence address to which you can direct your request appear at the end of the present conditions of purchase.

To determine the observance of the period to withdraw, the date of issue will be taken into account of the declaration of withdrawal. THE EXTREME COLLECTION, S.L. will promptly notify the client on a durable medium the acknowledgment of receipt of said withdrawal, in case of receiving the exercise of this right through email.

THE EXTREME COLLECTION, S.L. will refund any payment received from the customer, including, in your case, the delivery costs, without undue delay and, in any case, before the 14 calendar days have elapsed from the date on which you have been informed of the decision to withdraw from the client's contract. THE EXTREME COLLECTION, S.L. will make the refund using the same means of payment used by the customer for the initial transaction, unless that the client expresses the opposite and as long as they do not incur any expenses such as consequence of reimbursement. However, if the client has selected expressly a mode of delivery other than the less expensive mode of delivery ordinary, THE EXTREME COLLECTION, S.L. will not be obliged to reimburse the additional costs derived from it.

The customer must return the products that make up the order object of the return to THE EXTREME COLLECTION, S.L. in perfect condition, without any undue delay and, in any case, no later than 14 calendar days from the date on which you communicate your decision to withdraw from the contract to THE EXTREME COLLECTION, S.L. .. It will be considered after this period has expired if the customer returns the goods before it has concluded within 14 calendar days. The customer will only bear the direct costs of returning the order.

The client will be responsible for the decrease in value of the securities resulting from a manipulation of them other than that necessary to establish their nature, their characteristics or their operation. Likewise, they can make returns in store. All returns or changes of size in our stores are free of charge. You can return the items in a period of 14 days at our following in-store locations:

Claudio Coello Store	CC La Moraleja Green Store
C/Claudio coello 53-55 Local 1 28001 Madrid	Avda. Europa 10. Alcobendas Parque Empresarial La Moraleja (Exit 12 N-1)
Open Mon.- Sun. from 10.30 to 21.00h	Open Mon.- Sun. from 10.30 to 21.00h

You only need to bring the INVOICE that you will find in your customer account with the item (or items) that you want to return in the store and the physical card with which you made the purchase.

Purchases paid in full by card or paypal will be reimbursed following the original payment method within 5 business days.

No refund will be made for Items that the Customer returns incomplete, damaged or dirty.

9.- Withdrawal form.

THE EXTREME COLLECTION, S.L. provides this form to clients who, having purchased a product on this website, you want to withdraw from the contract of sale, in order to facilitate the right of withdrawal, all the fields of this form must be completed by the client:

WITHDRAWAL FORM

For the attention of THE EXTREME COLLECTION, S.L., with address at PL. OF ISABAELE II, 8 - 2 B, 28013 MADRID (Madrid):

I hereby communicate that I withdraw from the sales contract referring to the order placed Through the website theextremecollection.com/es.

- Order date: __/__/____.
- Order number:
- Name and surname of the client:
- Customer address:

Signature of the client (in case it was delivered on paper):

Date:

10.- Applicable guarantees.

All products offered through the website are completely original, unless they are indicate otherwise in your description. All have a warranty period of two years, in accordance with the criteria and conditions described in Royal Legislative Decree 1/2007, by which the revised text of the General Law for the Defense of consumers and users is approved and other complementary laws.

11.- Shipping methods, delivery time and transport

LOCATION	SHIPPING COSTS	ESTIMATED TIME OF DELIVERY
Peninsula	6 € FREE for orders over 100 €	2-3 BUSINESS DAYS
Canary Islands, Ceuta and Melilla	27€	7-10 BUSINESS DAYS
Balearic Islands	12€	7-10 BUSINESS DAYS

It is the responsibility of THE EXTREME COLLECTION, S.L. to carry out the appropriate arrangements with the transport company to guarantee delivery of the order within a maximum period of 15 working days in the case of shipments to the peninsula and 40 working days in the case of the Balearic Islands, Ceuta, Melilla, Canary Islands or abroad, otherwise the shipment will be canceled and the customer will be returned the amount of the order and said shipment.

If after this period, and once the amount has been returned to the customer, the shipment arrives, the customer can choose to return the shipment without any expense or make the payment of the order effective.

Delivery will be made to the address indicated by the customer, which may be different from that of his habitual residence, being able to send to their place of work or even a third person to whom they want to make a gift.

In any of the cases, the identification of the buyer or the person to whom the product is directed towards, by means of an official document that identifies you and signature of the delivery.

The amounts indicated include Spanish VAT and are subject to change depending on taxation applicable to the chosen billing country.

* In periods of SALES, OUTLET or special promotions we do not offer free shipping.

12.- Pricing policy.

THE EXTREME COLLECTION, S.L. unilaterally reserves the right to modify the price of the products offered through this website. Notwithstanding the foregoing, the current prices will apply in the advertising coinciding with the time of formalization of the order, to guarantee the customer the accuracy of the price of the products. The price of the products offered on the Website include the Value Added Tax (VAT) or other taxes that may be applicable and, in any case, will be expressed in the currency Euro (€).

13.- Online dispute resolution.

In accordance with Art. 14.1 of Regulation (EU) 524/2013, the European Commission provides a free access platform for online conflict resolution between the consumer and THE EXTREME COLLECTION, S.L., without the need to resort to the courts of justice, through the intervention of a third party, called the Dispute Resolution Body, which acts as intermediary between the two. This body is neutral and will dialogue with both parties to achieve an agreement, being able to finally suggest and / or impose a solution to the conflict. Link to ODR platform: <http://ec.europa.eu/consumers/odr/>.

14.- Applicable law and jurisdiction.

These conditions will be governed or interpreted in accordance with Spanish legislation in what is not expressly stated. The parties agree to submit to the courts and tribunals of the domicile of the consumer any controversy that may arise from the provision of products or services subject to these Conditions. In case the consumer has his domicile outside of Spain, the Parties expressly waive any other forum, submitting to the Courts and Tribunals closest to the population of Madrid (Spain).

15.- Doubts or claims.

We have official complaint forms available to consumers and users, you can request them through any of the means of communication described below. Likewise, the user can direct their doubts, claims or queries about the order to:

Company: THE EXTREME COLLECTION, S.L.

Address: PL. DE ISABAEL II, 8 - 2 B, 28013 MADRID (Madrid)

Telephone: 917046084

Email: clients@theextremecollection.com